

## **REFUND/EXCHANGE POLICY**

- 1. Proof of Purchase must accompany any garment returned for refund or exchange.
- 2. Goods will only be accepted for exchange or refund within 14 days from date of purchase.
- 3. All garments must be in new condition and have all original labels attached.
- 4. Refunds will be credited in the same way as original payment was made.
- 5. No exchange is available on: Hats, Socks, Swimwear, Girls Tights and 2<sup>nd</sup> Hand Clothing.
- 6. For faulty garment/warranty claims outside of the 14 day return period where a failure does not amount to a major failure, we reserve the right to choose between providing you with a repair, replacement or other suitable remedy. Proof of Purchase must accompany the product. Products damaged as a result of wear and tear, accident or mishandling will not be repaired or replaced free of charge.
- 7. Repairs A repair will be refused if a garment has not been laundered